

ERIC AND LAUREN WILLIAMS

September 20, 2006

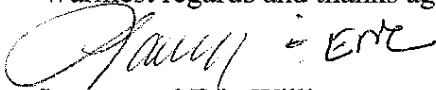
Dearest Joel:

I hope this letter finds you well. Although this letter is long overdue, I wanted to take a moment and express our gratitude for the extraordinary landscaping you completed for us!

As you might remember, our yard was less than impressive and quite an eyesore within the neighborhood. After months of putting it off, we finally decided to bite the bullet and make our yard the way we wanted it. Boy, did you do just that! Every night since then, we have enjoyed our home and yard more than ever. The bushes and shrubs look magnificent in the design. The natural beds are just lovely – we are especially enjoying the natural area you created at the back of the property. Not only does it beautify our yard but, most importantly, our home.

Thank you for your exponential knowledge, hardworking nature, and tenacious spirit to make it just right! You are such a wonderful individual who loves people, is eager to please the customer, and make the experience incredibly enjoyable. We look forward to many more years of enjoyment from your laborious efforts and expertise!

Warmest regards and thanks again!

A handwritten signature in cursive script, appearing to read "Lauren & Eric".

Lauren and Eric Williams